



Serena Padel



ALUMINIOS LA SERENA, S.A.  
AVDA. VEGAS ALTAS, 195  
06700 VILLANUEVA DE LA SERENA  
A28692333

## **WARRANTY SERENA PADEL**

Note: These dispositions of warranty are valid independently and like a complement of the legal and contractual rights of warranty that the buyer has against his direct seller.

### **1. Benefits of the warranty**

1º Aluminios la Serena S.A. (owner of the trademark Serena Padel) situated in Avenida Vegas Altas nº 195 of Don Benito (Badajoz, Spain) guarantees to his customer that the Product, which is specified, does not present any product failure nor manufacturing failure.

Aluminum Structures of Paddle coach

2º The Warranty excludes the liability for damage to the product in the case of:

\*The product has not been set up by a specialized company, without following the assembly instructions other if the legal rules has not been respected during the transport, mounting, installation, revision and star-up of the product.

\*The product has not been located appropriately before and during the assembly process.

\*Manipulations in the product and its accessories are made without the Aluminios la Serena, S.A. express content.

\*Original accessories of Serena Padel are not used.

\*The maintenance of the product is not made once year by a specialized company.

\*The product has been exposed in extraordinary conditions (overvoltage, magnetic field...), the product has been exposed to storm, hail, fire, vandalism, natural disasters...

3º The possibility of difference in the product features is not included if these differences do not influence the product value other its use as provided.



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4º In the case of application of the warranty, Aluminios la Serena S.A. will mandate the repair of the affected pieces to specialized personnel other will change the article for a new one.

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### **2. Territory/Duration of the warranty**

1ª The warranty is valid for the country of Holland

2ª The warranty of all the aluminum pieces is 15 years.

3º The warranty of the rest of pieces is 15 years.

4º The date of specified warranty will start from the delivery date of the product to the customer.

5ª The breach of the benefits of the warranty does not give option to restart a new warranty period, nor the extension in the date.

### **3. Warranty requirements**

If the customer is user (final customer) shall report in a written way about the evident defaults of the product within a maximum of 2 months after the reception. Otherwise, the claim will not be valid.

### **4. Process in the case of claim**

If the product presents any default covered by the warranty, the customer shall get on to Aluminios la Serena S.A. immediately (Phone number: 924 845 011).

Aluminios la Serena S.A. will report about the procedure. If an employee of Aluminios la Serena S.A., ask proof of purchase, the customer shall send as soon as would be possible to the ordinary mail:

Aluminios la Serena, S.A.

Attn: Technical Department

Issue: Reclamación (claim)

Avenida Vegas Altas nº 195

Post code 06400 Don Benito

Fax: 924 842 620



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## WARRANTY SERENA PADEL

### **5 Final disposal**

The right of the customer in these warranty is limited by the benefits of the warranty described in the art. 1. In the case of application of the Warranty, Aluminios la Serena is not accountable for the transport, displacement and (dis)assembly of the delivery and repair. Also the warranty does not include the liability for damages (accessories and emerging), includes personal injury, material other lost profits.